

## What GDPR means for Marketers

AN ACT-ON SURVEY



The new GDPR impacts all marketers who do business with residents of the European Union. Even if you have only one EU contact within your databases, you need to pay close attention to the GDPR and your revised compliance obligations.

#### **ORGANIZATION SIZE**

28%

500+ employees

42%

50-500 employees

1-50 employees

30%

#### UNDERSTANDING



3 thirds of marketers understand GDPR



 $\frac{1}{3}$  do not

### **CONCERNS**



42% were most concerned about the impact of non-compliance (either fines or brand impact)



29% were most concerned about the cost implications



49% are worried about the extra time compliance will require

#### **IMPACT**



55% (the majority) of respondents do not believe that the rest of their business understands the impact of GDPR

# Regulations with the greatest impact

- I. Right to be informed
- 2. Right of access

3.

Rights related to automated decision-making and profiling

## ACTION





had **BEGUN** adjusting operations & engagement strategies

 $\frac{1}{3}$  have not

50% believed the GDPR would make their marketing better



50% believed the GDPR would make their marketing

### **BUDGET**



Over 50% of respondents have allocated marketing budget to comply with GDPR

Of those who have allocated budget: 24% are planning on spending

over \$10k

52% are planning on spending between \$1k and \$10k

24% are planning on spending

less than \$1k

#### **Key Takeaways**